



Loss Control Services and Deliverables

- Provide loss analysis to identify trends and root causes of accidents
- Assist in development of a driver score card system and provide data input assistance if possible
- Assist in enhancing driver orientation and/or safety training
 - Review of general topics covered:
 - ◆ Accident procedures
 - ◆ Backing and parking
 - ◆ Cargo securement
 - ◆ Alcohol and drug testing
 - ◆ Roadside inspections and CSA basics
 - ◆ ELD training
 - ◆ Defensive driving techniques
 - ◆ Driving and extreme weather conditions
 - ◆ Emergency maneuvers
 - ◆ Preventing fixed object collisions
 - ◆ Night driving
 - ◆ Hazmat awareness and security
 - Review of training media sources and effectiveness
 - Review of recordkeeping and retraining needs for drivers, maintenance and dispatch
 - Review of hands-on training resources and effectiveness
 - Review of accident reporting process and materials
- Educate management and dispatchers on human resources and legal compliance issues:
 - Conducting layoffs and terminations
 - Addressing personal issues
 - Managing conflict
 - Providing performance coaching
 - Substance abuse training for supervisors
 - Fitness for duty
- Conduct a driver retention survey to reduce turnover and improve retention
- Provide resources for developing a driver wellness program or smoking cessation program
- Review maintenance program and tracking systems and provide feedback
- Review CSA scores and help identify opportunities for improvement
- Review recordkeeping and driver qualification files
- Assist in establishing an accident review board and/or root cause analysis process
- Provide resources to help develop a fleet safety program
- Provide resources to develop a sample fleet manual
- Review telematics and camera use and provide vendor resources if necessary
- Provide access to training video library

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